



829 Rubenstein Drive  
 MORELETAPARK  
 PRETORIA

PO Box 42331  
 MORELETAPARK  
 0044

22 May 2017

[REDACTED]  
 PO Box [REDACTED]  
 [REDACTED]  
 [REDACTED]

Tel: 0861101368  
 Fax: 0866816510  
 E-mail: claims@curaadmin.net  
 Vat No: 4070171451

| Claims Statement                    |                       |            |            |                 |                |                       |                     |                |         |             |
|-------------------------------------|-----------------------|------------|------------|-----------------|----------------|-----------------------|---------------------|----------------|---------|-------------|
| Policy number: [REDACTED]           |                       |            |            |                 |                |                       |                     |                |         |             |
| Claim number: [REDACTED]            |                       |            |            |                 |                |                       |                     |                |         |             |
| Claim Paid From                     | Health Practitioner   | Patient    | ICD10 Code | Treatment Date  | Amount Charged | Amount Paid by Scheme | Amount Paid by Cura | Client portion | Reasons | Date Paid   |
| CuraGap CoSubCA Plus                | Mediclinic [REDACTED] | [REDACTED] | M17.1      | [REDACTED] 2017 | R3 500.00      | R0.00                 | R3 500.00           | R0.00          | 023     | 20 May 2017 |
| <b>Total amount paid to client:</b> |                       |            |            |                 |                |                       | <b>R3 500.00</b>    |                |         |             |

Should you have any enquiries please phone 086 155 3553

**Rejection codes**

- 001 - Claim paid in full by medical scheme
- 002 - Claim rejected - PMB condition - Medical scheme to pay at cost of service provider
- 003 - Claim rejected - Out of hospital claim
- 004 - Claim rejected - Client still in waiting period
- 005 - Claim rejected - No benefits on policy for these claims
- 006 - Claim rejected - Client in arrears with premiums
- 007 - Claim rejected - Client resigned before service date
- 008 - Claim rejected - Consumables, equipment, materials, medication
- 009 - Provider charged according to scheme tariff - No Shortfall
- 010 - Incorrect ICD 10 code or procedure code
- 011 - No auth from scheme - resubmit to your scheme

- 012 - Stale claim - Older than 6 months
- 013 - Claim rejected - Your health plan excludes cover for this procedure/tariff
- 014 - Claim rejected - Penalty co-payment
- 015 - Claim rejected - Dependent not registered
- 016 - Claim rejected - Refer medical aid rejection code
- 017 - Claim rejected - Motivation letter
- 018 - Claim rejected - Doctor charged more than Cura policy rate
- 019 - Claim rejected - No co-payment applicable
- 020 - Claim rejected - PMB referred to scheme - paid in full by scheme
- 021 - Claim paid at maximum Cura benefit
- 022 - Doctor's discount
- 023 - Paid by Cura

Director: R Ackermann (Managing)